

USA-AFRICA

Chamber of Commerce



Building the bridge between the African and American communities

CUSTOMIZED PROFESSIONAL TRAINING

The US Africa Chamber of Commerce facilitates customized professional training offered in Quebec, the United States or even by videoconference.

A list of different themes that are offered is presented below.

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For any other additional information

PUBLIC MANAGEMENT

- Governance: challenges and reforms
- Intervention and organizational development
- Management of public organizations
- Public management: evolution and change

MANAGER SKILLS

- Communication: a management tool
- Development of manager skills
- Developing leadership
- Ethics and integrity management
- Change management in public administration
- Leadership skills
- Strategic decision making

RESULTS-BASED MANAGEMENT: METHODS, APPROACHES AND TOOLS

- Results-Based Management: Logic and Instrumentation
- Strategic planning Management dashboards
- Project/development program management: Planning and operational monitoring-control
- Risk management

MONITORING AND EVALUATION

- Monitoring-evaluation system: basis, tools and good practices
- Evaluation of programs and public policies
- Qualitative and participatory evaluation approaches
- Methods of economic evaluation and cost-benefit evaluation
- Mixed methods in action: the quantitative and qualitative requirements of field evaluation
- Statistical methods and impact assessment tools
- The role of the evaluation manager: setting up an evaluation process and team

HUMAN RESOURCE MANAGEMENT

- Introduction to human resource management

- Skills management
- Provisional management of jobs and skills
- Staffing
- Evaluation of human resources management

FINANCES, BUDGET AND PUBLIC CONTRACTS

- Internal audit: concepts and tools
- Quality Control
- Public procurement framework: A delicate balance
- Foundations of results-based budgeting
- Methods and tools for developing MTEFs in the context of public finance reforms
- Public-private partnerships
- Performance verification

CROSS-CUTTING AND SECTORAL THEMES

- Sustainable development and gender analysis
- Sustainable development goals and public policies
- Exploitation of information resources
- Training engineering
- Social responsibility of organizations